



# VOICES

A Publication of Hope Hospice, Inc.

## *It's the Season of* HOPE

**T**he Season of Hope is a special time of year in which we ask our supporters to make a tax-deductible donation that will impact our future patients and community clients. Your dollars go toward providing care to anyone in need, regardless of their insurance status or ability to pay for end-of-life medical care. Donations also help us keep important programs available to the community at no cost, such as grief support and family caregiver classes.



For your gift of \$150, you will receive a crystal ornament, personalized with a name of your choosing, the year, or a phrase of up to 18 characters.

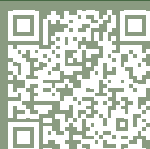
For your gift of \$250 or more, you will receive two personalized ornaments.

The ornament comes in a gift box and can be sent directly to your recipient, or to your own home. Your gift amount includes the cost of shipping.

You can make a donation—with or without an ornament order—at [HopeHospice.com/hopeseason](https://www.HopeHospice.com/hopeseason) or use the enclosed remit envelope. ➤

*Allow two weeks for processing and shipping*

Scan to make a donation online, with or without placing an ornament order.



### Honoring Volunteer Irene Anderson for 20 Years

**O**ver our four-plus decades of serving the East Bay Area, we've had thousands of community members sign on to help with various tasks, whether patient-facing or office and event work. Some stay for a season, while others find the work so rewarding that their tenure stretches over decades. Irene Anderson is one such volunteer. This fall, she celebrated 20 years of service! She has served in various capacities, primarily in homecare.

"Irene has a true servant's heart," says Nikki Tildesely, manager of Hope's volunteer department. "The pandemic had sidelined the volunteers for over a year, and Irene was among the first who requested to return to service as soon as in-person visits were allowed again."

Our entire staff appreciates Irene and look forward to many more years together. Learn more about opportunities at [HopeHospice.com/volunteer](https://www.HopeHospice.com/volunteer). ➤

### Hike for Hope 2022 Results

**H**ike for Hope 2022 broke both attendance and fundraising records with more than 1,300 registrants and over \$180,000 in support raised for patient care and community programs. The prior records were 702 hikers in 2011 and \$114,758 in 2018. Kudos to Team Myra Ann's 75th and Carrie Damschroder, the Top Fundraising Team (\$5,175) and Individual (\$550), respectively.

Registration for the 2023 event (tentatively scheduled for May 6) will open in February at [TheHikeForHope.com](https://www.TheHikeForHope.com). ➤



Team Myra Ann's 75th

## BOARD OF DIRECTORS

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*Manager of Volunteer Services*

## MESSAGE FROM THE CEO

### Thank You for Your Support

The year is winding down, and, for me, it's a time of reflection. I've been thinking about how our organization has evolved over three years of the COVID-19 pandemic. I'm proud of how the staff has persevered through so many changes. I'm also encouraged by the team spirit at Hope. Colleagues dutifully cover for one another during illness and scheduled time off so that our patients continue to receive the quality care that we are known for.

But it's not only the internal efforts that make Hope excellent. Community involvement has a major impact on our ability to achieve our mission. In this issue, you will read about volunteer Irene Anderson, who just celebrated 20 years of service. Our volunteers are dedicated to their patients, and they provide an important layer of care and compassion.

We also are supported by businesses and community organizations that grant funds to help us facilitate important family caregiver programs and grief support services.

The last big factor: YOU! Individuals from around our region and beyond generously donate to help keep these vital resources available at no charge at a time when help is most needed. Your gift of any amount is so appreciated. This season, we have a special opportunity for donors who give \$150 or more by year end. Please see our article on page 1 to learn about customizable crystal ornaments that we offer as a thank-you for your generosity. ➔

**Jennifer Hansen**  
Chief Executive Officer



## Fiscal 2021-2022 Grantors

Hope is tremendously grateful to the businesses and organizations that support our mission by granting funds to support our programs. Services such as our dementia-care education, family caregiver classes, and grief support are available to the community at no charge because of this support. The following groups awarded grants to Hope in fiscal year 2021–2022. ➔

- City of Dublin
- City of Pleasanton
- Jerry & Dorothy Gray Foundation
- Kiwanis Club of San Ramon Valley
- Pleasanton Weekly
- Rotarian Foundation of Livermore
- Rotary Club of Pleasanton
- Senior Assistance Foundation Eastbay
- Sunstate Equipment Foundation
- Sutter Health Palo Alto Medical Foundation
- Whole Foods Market Community Giving Program



Community-based and non-profit, Hope Hospice is accredited by The Joint Commission, certified by Medicare and Medi-Cal, and is a member of the National Hospice and Palliative Care Organization and National Partnership for Hospice Innovation.

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The marathon was established in 2015 to honor the life of Piper Wagner, a beloved golf pro at Castlewood, as well Steve Thompson, a founding member of the respected Jerry Thompson and Sons Painting.



The Castlettes annually volunteer to rake sand traps and fix divots to help maintain the pace of play.



# HOPE100

## GOLF MARATHON

The 2022 Hope 100 Golf Marathon, held September 19, raised over \$120,000 for Hope's patient care and community programs.

The event at Castlewood Country Club in Pleasanton caps player spots at 36, giving the dedicated golfers full run of the scenic Valley Course. Though the event is designed to be fun, it's a daunting challenge, to be sure. From dawn till dusk, players complete 100 holes, though some split the challenge with a friend.

Leading up to the event, participants are encouraged to ask friends and family to support their effort and help them each raise at least \$2,500 for Hope. Simple math will tell you that several of these folks exceeded that goal!

This was the event's seventh year, and a half-dozen players have played since the beginning, each time more enthusiastic than the last.

After a long day on the links, the group convened at the Clubhouse for awards and dinner.

Many thanks go to our top-level sponsors, Graham-Hitch Mortuary, BHM Construction, and Jerry Thompson & Sons Painting.

Registration for the 2023 event opens in summer at [Hope100GolfMarathon.com](https://Hope100GolfMarathon.com). ➔

## Join Us for Our First Annual Crab Feed

Tickets are now on sale for the Hope Hospice Crab Feed, which will take place on Saturday, February 25, 2023, at the Shannon Center in Dublin. This fun and tasty evening of all-you-can-eat crab and sides, entertainment, and fellowship raises support for patient care and community programs, so please invite friends and family.

Wine and beer are available for purchase. As such, this event is only for those age 21 and up (sorry, no lap or stroller babies either). Packages that include wine by the bottle are available on the ticket form. Beer and wine by the glass will be sold via drink tickets at the venue.

If someone in your party prefers chicken parmigiana or eggplant parmigiana instead of crab, select this option on the ticket form.

Get tickets at [HopeHospice.com/crab](https://HopeHospice.com/crab) or call (925) 829-8770 on weekdays, 9 a.m.-4 p.m. ➔





## WHAT OUR FAMILIES SAY

### *Fantastic Care*

I have nothing but good things to say about the care my mom received. Our nurse was extremely knowledgeable, friendly, caring, and honest. She's a rockstar! Thank you for the fantastic care. If you need hospice, this is the place to use.

—B.F., via Yelp

### *A Calming Presence*

After I lost my father, I tried to find a good therapist within [my healthcare provider's network] with no luck. A family friend suggested Hope Hospice. From the moment I called, I was treated so wonderfully. The grief support administrator was such a calming presence in a very terrible time. It is difficult to find genuinely kind-hearted people who take the time to help you and walk you through hard times. [Hope's grief support team] are those people.

—Shannon, via Yelp

### *Supportive in a Painful Time*

Thank you all for the care you give to so many—specifically to my grandmother. What you do is precious, difficult, and amazing! It takes special strength and a beautiful heart to administer to people who are experiencing often painful times. You soften that time.

—Cece

### *Compassion and Comfort*

Thank you for the wonderful and professional care provided by your nurses. We will never forget the peace and comfort you brought for [our loved one] and for our family as we cared for him in his final days.

—Marilyn